

# OSTEN&VICTOR

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## ALBERTA TENNIS CENTRE

**MEMO:** MEMBER UPDATE - Spring 2019  
**DATE:** March 22, 2019

Dear Member,

Welcome to the beginning of Spring! Our team is working very hard to get our outdoor courts ready for your playing enjoyment. We are also very thankful for your continued support and patience as we go-through our busiest time of the year.

I will provide you with an organizational update in this communication:

### **OUTDOOR TENNIS COURTS: Opening May 6<sup>th</sup>, 2019**

We have experienced warm temperatures recently, so we have instructed our maintenance staff to begin preparing the outdoor courts. The process will include removing any snow from the courts, cleaning and washing the courts and finally putting up windscreens and nets. We are hopeful to complete this work and open the courts for regular play by May 6<sup>th</sup>.

We will continue to monitor the weather and can accelerate the opening of the courts if the weather continues to remain warm.

### **FORTY LOVE CAFÉ (Food Service):**

Our food service operation is now up-and-running, and I want to thank everyone for their patience. The successful operation of the food service will ultimately depend on our ability to provide quality products, low prices and excellent service to our members and guests. If you have any ideas or suggestions that would improve the experience for our membership please do not hesitate to let our Member Services & Operations Manager, Micaela Widmer or myself know. To help support the success of our food service operation, we do kindly ask that our membership refrain from bringing in outside food whenever possible.

The Café is staffed during the following hours:

- Monday to Friday (4:00 pm – 10:00 pm)
- Saturday & Sunday (9:00 am – 5:00 pm)

We are always open! If you would like to purchase something during times when the café is not staffed, please contact our Member Services Desk and they would be more than happy to assist you.

### **COVERED COURT PROJECT – UPDATE:**

Back at the start of the year, I provided some commentary around the potential to cover our existing outdoor courts at the Alberta Tennis Centre. Over the past few months, we have undertaken several discussions and have received proposals from various covered court providers and construction firms. We are currently reviewing these proposals with our construction team and our Board of Directors. At the same time, we have engaged the City of Calgary regarding the possibility of covering our outdoor courts and have discussed the matter with Tennis Canada and our Board of Directors, all receiving favourable support for the project.

While, a decision to proceed has not been made as of yet, we should have a decision made by the end of spring as to which direction we take. Once a final decision is taken, we will communicate the news to our membership and discuss next steps.

### **CALGARY NATIONAL BANK CHALLENGER:**

An official announcement regarding the 2<sup>nd</sup> edition of the Calgary National Bank Challenger will be communicated to our membership and stakeholders in the next few weeks. Earlier this year, the ATP World Tour and International Tennis Federation announced several changes to the organization of professional events worldwide, which have impacted the hosting of several events.

Our intention is to continue to run the Calgary National Bank Challenger, however, we are awaiting confirmation of the event with Tennis Canada at the ATP World Tour. The inaugural event in Calgary was a huge success and we are looking to continue to build-

upon our first-year event. Once we can confirm the event to our members and stakeholders, we will begin planning for the 2<sup>nd</sup> edition.

**UPCOMING EVENTS:**

Canadian Western Indoor Tennis Championship will be held at Glencoe Club & Calgary Winter Club from May 8 – 12, 2019. The entry deadline for the event is April 22, 2019. For more information see the event posters located in the club or visit <http://tenniscanada.com>

The Alberta Tennis Centre will be hosting the 3<sup>rd</sup> annual Yonex Calgary U18 International Junior Event from May 25 – June 1<sup>st</sup>. The event features many of the best up-and-coming junior players in Canada and around the world.

Once again, thank you for your continued support of the Alberta Tennis Centre. We are grateful for the continued support of our membership. Our wonderful staff continue to work hard to provide quality service to our membership. If there is anything, we can do to improve our service delivery please do not hesitate to let us know.

Regards,



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