

## COVID-19 Safety Protocol

### All patrons are required to wear a mask when entering the Alberta Tennis Centre.

#### Arriving at the Alberta Tennis Centre:

- Upon arrival at the OSTEN & VICTOR Alberta Tennis Centre you are asked to immediately hand-sanitize
- You are required to complete the wellness screening protocol at the Front Desk before entering the facility. Please complete the form (including your name, date and time of arrival). This is *critical for contact tracing*.
- If you answer yes to any of the symptoms described on the form ([Wellness Screening](#)) **YOU ARE NOT PERMITTED TO ENTER THE FACILITY OR PARTICIPATE IN PROGRAMING**. You are required to leave the facility immediately and are not permitted to return until you are medically cleared by a doctor.
- Prior to walking on-court we are asking each of you to hand sanitize or wash your hands. We ask that you repeat this process prior to leaving the facility (conclusion of your match/practice).
- We are asking that you leave the facility immediately after your booking or program.

#### Use of Locker Room / Washroom Facilities:

- **Please arrive dressed and ready to go.** If you must change clothing, we ask that you maintain physical distancing protocols (2 metres). If someone is using the changing area, please wait until they are finished before entering this area.
- **There will be a limit of 5 people maximum in the locker room at any given time.** Social distancing must be maintained, and wellness protocols must be adhered to (e.g., mask, hand sanitization).
- No shower facilities are permitted at this time.
- Washroom facilities are allowed, we ask that you wash your hands for a minimum of 20 seconds and hand sanitize if soap is not available.

#### Park & Play (Parent Drop-off):

- Please arrive as close to your scheduled time as possible (5-10 minutes max).
- You must follow the wellness screening protocols when you arrive.
- Wait outside the court until your camp/program/booking begins (you must maintain physical distancing at all times).
- **There is no spectating of any kind permitted at this time. Parents are not permitted to watch your child's private/program lesson at this time.** Parents are requested to wait in the lobby to pick up their children (5 minutes before the end of each practice)

#### Other Club Areas

- Until restrictions are eased by the Alberta Government and Alberta Health Services there will be **no access to the upstairs mezzanine, including the fitness areas.**